

WELCOME TO



The
CROWN
SOUTHWOLD

ADNAMS.
SOUTHWOLD

Hello.

We hope that you enjoy your stay with us; our team are on hand to ensure that you have the most comfortable stay.

Should you need anything at all, please do not hesitate to pop down and speak to one of our team at reception or in the restaurant.

If you need some inspiration for local activities or general information about the area, then do not hesitate to ask our team for some recommendations.

You will receive an email from us shortly after your departure inviting you to share your feedback and thoughts on your visit. Your feedback is important as it helps our team to continuously improve the experience that we deliver to our guests and hope that you share with us your thoughts.

Wishing you a lovely stay and welcome to the beautiful Suffolk countryside.

GENERAL INFO

WI-FI

We provide complimentary Wi-Fi for all guests. To connect, simply select the 'Adnams Free Wi-Fi' network on your device and launch your browser window.

FOOD AND DRINK

Our Head Chef Rob Mace and the kitchen team have a good relationship with local farmers and fishermen to ensure all our food and produce is as fresh, local and as seasonal as possible. The Crown's menu changes regularly, depending on what our chefs have brought in fresh that morning, however, we do always keep a few of our house favourites on the menu.

Breakfast is served from 8:00am until 10:00am, offering both tasty full English breakfasts and lighter, continental options.

Our restaurant is open daily and serves lunch from noon until 3:00pm and dinner from 6:00pm until 9:00pm. Being a proud member of the Adnams family, we serve a wide range of Adnams beers, wines and spirits including seasonal specials and collaboration beers.

ROOM BITS & BOBS

For your convenience a hairdryer is provided inside the wardrobe in a black bag. Do you need an extra blanket to keep warm and snuggly, or fancy an extra pillow? Just speak to one of our team and we will be delighted to provide these for you. An iron and ironing board is available on request, and if you would like a newspaper each morning, just speak to a member of our team and we will order one for you.

KEYS

As a guest, you will be provided with a key to your room. Please ensure that you return your keys upon check out.

HOUSEKEEPING

We offer daily housekeeping, however should you wish not to be disturbed, please find a "do not disturb" sign hanging on your door for you to display.

DEPARTURES

It's not goodbye but see you soon! We politely ask that you checkout by 11:00am on the day of your departure. If you plan upon departing before 8:00am, we ask that you settle your bill the night prior to your departure. We look forward to welcoming you back to The Crown again very soon.

LOCAL TRANSPORTATION

Local bus and train information can be provided, please speak to a member of our team. The nearest train station to The Crown is Darsham or Halesworth both of which are approximately a 20-minute drive away. Taxi services in and around Southwold are limited therefore we urge you to provide plenty of notice.

FIRE PRECAUTIONS - IMPORTANT

We recommend you familiarise yourself with the emergency procedures in the event of a fire such as exit routes and alarm breakpoints. The restaurant and rooms are equipped with a fire detection system; should you hear the alarm please evacuate immediately and gather at the Fire Assembly point located in the carpark and await further instruction.

SMOKING

You are not permitted to smoke inside any part of the building including your guestroom. Should you wish to smoke, please do so in designated outside areas only.

FRONT DESK/NIGHT SERVICE

Our team would be delighted to assist you with any questions or queries.

We have a night porter on site from 10.30pm. You can call through from your guestroom phone to reception of the night porter using the pre-set buttons.

ROOM CHECKS

In the unlikely event of replacement, repair, or additional cleaning costs required for any item of the pub's property, we reserve the right to reclaim all costs incurred, including loss of business.

PAYMENT

During your stay you are welcome to add any food or drink charges to your room bill. Any extras can be settled with your remaining accommodation charges on departure.

We accept all major credit and debit cards except AMEX. Please note that cheques are no longer accepted as a method of payment.

LIABILITY

We cannot accept responsibility for valuables unless they have been deposited with the duty manager for safekeeping and are only accepted at our discretion. Our liability for loss or damage to guests' property whilst staying at the pub is limited by law to a maximum of £50 per item or £100 aggregate. We do not accept liability for cars or childcare.

MORE ABOUT OUR LOVELY LOCATION...

With its sandy beach and beach hut-lined promenade, Southwold offers a wonderfully relaxed holiday environment, as well as a thriving market town atmosphere too. Why not try a tour of our Adnams brewery or distillery and see how our award-winning beers and spirits are made? Enjoy a beautiful coastal walk (and lunch perhaps) to Walberswick, a cycle around the local countryside or hit the boutiques – whatever you fancy!

If you enjoy our Adnams products and would love to take some home with you, we have an Adnams shop just up the High Street:

Adnams Southwold

4 Drayman Square,
Southwold IP18 6GB

If you fancy a change of scene, why not try another one of our locals:

The Bell, Walberswick

Sea views, a large beer garden and a quirky characterful building, this easy-going pub is a lovely place to hang out. Take the famous Walberswick ferry over there from Southwold harbour or a gentle drive through the countryside.

A: FERRY ROAD, WALBERSWICK, SUFFOLK, IP18 6TN
W: BELLINWALBERSWICK.CO.UK T: 01502 723109
20 mins drive

The Plough, Wangford

A charming rural pub with a characterful bar and oodles of space both inside and out. They keep a tasty local menu with a good range of Adnams beers, wine and spirits.

A: LONDON ROAD, WANGFORD, SUFFOLK, NR34 8AZ
W: WANGFORDPLOUGH.CO.UK T: 01502 578239
10 mins drive

The Five Bells, Wrentham

The Five Bells Inn is a characterful country pub with campsite located a stone's throw from the Suffolk village of Wrentham and within easy reach of Southwold. With its open fires and wooden beams, it's a cosy place to enjoy the finest Suffolk beers and delicious home-cooked, locally sourced food.

A: Southwold Road, South Cove, Wrentham, Suffolk, NR34 7JF
W: FIVEBELLSWRENTHAM.CO.UK T: 01502 675249
10 mins drive

IMPORTANT LOCAL INFO & SERVICES

Doctors

Sole Bay Health Centre, Teal Close, Reydon, Southwold IP18 6GY – 01502 722326

Dentist

43 High Street, Southwold IP18 6AB – 01502 723379

Police Station

Station Road, Southwold, IP18 6BB – 01473 613500

Pharmacy

There are two pharmacies in the town, both on the High Street offering extended opening hours throughout the week.

Petrol Station/ Garage

Station Rd, Southwold - 01502 723140

Taxis

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| Getaway Rider | 01502 801211 |
| Neal's Private Hire | 01502 575888 |
| Southwold Taxi's | 01502 723400 |

For short journey's we recommend NK's Private Hire on – 07449 145467

Local shop

Southwold has two supermarkets within walking distance of The Crown, Co-op and Tesco, both are open until 11pm.



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